

Sofia Dang Bridal

www.sofiadangbridal.com

Terms and Conditions

Ordering

Sofia Dang Bridal accepts orders via fax, email and mail:

Fax: 630.470.9889

Email: sales@sofiadangbridal.com

Mail: 2389 Putnam Drive, Naperville, IL 60565.

Order form, Billing & Shipping form, and Terms and Conditions are downloadable from Sofia Dang Bridal web site. They can also be requested via emails. Minimum order per year to maintain an active account is four (4).

Cancellations or Changes

Cancellations or changes must be made in writing within **five (5) business days of the original order date**. No exceptions. Cancellations or changes are NOT allowed on Rush orders.

Payment

Sofia Dang Bridal accepts all major credit cards such as Visa, MasterCard, Discover and American Express. All new accounts are opened as COD or credit card pre-payment terms. Existing customers may apply for Net 30 terms. In order to obtain Net 30 terms from Sofia Dang Bridal, a credit application must be completed and submitted for approval. Accounts that are past due will be placed on credit hold and will not be eligible to receive or place orders until your account is brought current.

Delivery

Standard delivery time is 14 to 16 weeks from the confirmed order date. Rush order delivery time is 6 to 8 weeks with \$80 surcharge. Rush delivery time for gowns with special custom changes except for a custom length is at least 10 weeks.

Shipping

Orders will be shipped full or upon your request ½ orders at a time. Sofia Dang Bridal will add a flat \$5.00 shipping & Handling fee to each invoice shipped.

Returns

For returns or exchanges, Sofia Dang Bridal must be notified of any discrepancies in size, color, special measurement or manufacturing defects within eight (8) business days of merchandise receipt.

Returned Checks

A \$40 charge shall apply for returned checks. Terms of accounts with returned checks shall change to COD or credit card prepayment.

Refusals

A re-shipping fee of \$40 per box, plus standard shipping charges, will be assessed if a store refuses a package without the consent from Sofia Dang Bridal. If a shipment is refused, your account will automatically be put on "hold" until the refused package is accepted. An account on "hold" status will not be eligible to place orders.

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Custom Length Tolerance

Orders with a custom length will be subject to +/- 1 inch tolerance.

Special Services

Hollow to Hem measurement	No charge
Shorten train Length	No charge
Change to lace up or zipper back	\$35.00
Detachable spaghetti straps	\$10.00
Detachable wide straps, cap sleeves	\$35.00
Large US Sizes 20 to 30	\$40.00
Add plain fabric buttons to gown	\$40.00
Custom Cut to size	\$60.00
Extend Train	\$25/foot
Matching Shawl	\$30-\$50
Matching Bolero Jacket	\$49-\$99

Size Chart

Size	2	4	6	8	10	12	14	16	18
Bust	32	33	34	35	36 ^{1/2}	38	39 ^{1/2}	41 ^{1/2}	43 ^{1/2}
Waist	24	25	26	27	28 ^{1/2}	30	31 ^{1/2}	33 ^{1/2}	35 ^{1/2}
Hips	36	37	38	39	40 ^{1/2}	42	43 ^{1/2}	45 ^{1/2}	47 ^{1/2}
Hollow-Hem	58	58	58	58	58	59	59	59	59
Large Size	20	22	24	26	28	30			
Bust	45 ^{1/2}	47 ^{1/2}	49 ^{1/2}	51 ^{1/2}	53 ^{1/2}	55 ^{1/2}			
Waist	36 ^{1/2}	38 ^{1/2}	40 ^{1/2}	42 ^{1/2}	44 ^{1/2}	46 ^{1/2}			
Hips	49 ^{1/2}	51 ^{1/2}	53 ^{1/2}	55 ^{1/2}	57 ^{1/2}	59 ^{1/2}			
Hollow-Hem	59	59	59	60	60	60			